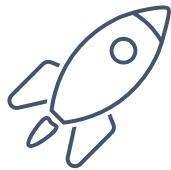


Next Gen Newsletter: Issue 3

**Next Gen will be the only PPL platform available to place
business from October 1st**

Welcome to the third issue of the PPL Newsletter

In this issue, as well as focusing on the switchover, we cover our latest upgrade, broker adoption and how underwriters can reassign on PPL Next Gen.



PPL deploys latest upgrade to Next Gen platform.

PPL is pleased to announce that it has successfully deployed its latest release which focuses on cutover priorities to assist the market with transitioning off the old platform.

This release contains 18 changes across the following functional areas of the platform:

- **Endorsements** – Ability to add an endorsement effective start / end date past the contract expiration date.
- **Facilities** – Ability to amend Master Facilities, adding declarations to the Archive where facility markets can be selected and the ability to enter a total proposed line on a declaration greater than 100%.
- **Firm order response** – Ability to revert all entered changes back to the original proposed values.

In addition to our scheduled changes, PPL have continued to simultaneously fix defects which were raised by market users. These users will receive confirmation that their ticket has been resolved via an email from the PPL Business Service Desk (support@pplnextgen.com).

PPL has two further releases planned in 2023. In addition, PPL will be working with a small number of brokers in Q4 to test our pilot API delivery.

The development of our API capability will set the foundations for PPL to support the market's ambition of becoming better, faster and cheaper through digital transaction processing. Our plans include adding CDR support to enable connection with the Blueprint 2 digital gateway in time for its initial rollout in 2024.

To read the full summary of what's in version 2.1, please visit our website.



Brokers move decisively to Next Gen

PPL is pleased to announce that the switch to Next Gen is virtually complete among the broking community. The brokers who placed 98.5% of risks with PPL in 2022 are all now signed up to the new platform. This represents the overwhelming majority of active brokers in the market, allowing them and their underwriting partners to benefit from the latest release.



Planned shutdown & switchover

In readiness for switching off the old platform from 1st October, please note the following:

1st October 2023 – Switching off new business (quote, firm order & riskless endorsements).

- a. The option to create a new quote, firm order and riskless endorsement will be removed from 1st October 2023 onwards.
- b. Any firm orders created prior to 1st October 2023 on v3, regardless of inception date, can be completed via the platform until 15th December 2023. Meaning: -
 - Underwriters can respond with and without line conditions and subjectivities.
 - Underwriters can update references and risk code allocation.
 - Brokers can negotiate line conditions and subjectivities.
 - Brokers can sign and close.
 - Brokers can cancel and replace.
- c. The ability to endorse a firm order will not be impacted. Endorsements can be created and completed on or before 15th December 2023.

15th December 2023 – Switching off endorsements.

- a. All non-Super User access will be disabled to ensure no further activity can be undertaken.
- b. Any endorsements that have only been partially agreed will require all relevant underwriters to re-agree on PPL Next Gen.
- c. Super Users will be able to access MI extracts until 31st December 2023.

To read the full update, please visit our website.



How can underwriters reassign on PPL Next Gen?

When a broker sends a request to an underwriter, that underwriter is defined as the 'Responsible Underwriter' (this is the name of the underwriter that appears on the security pages).

Everyone in the 'Responsible Underwriter's' team can see/access/action that risk based on their permissions. For example, another member of the team can reply on behalf of the 'Responsible Underwriter' or if the 'Responsible Underwriter' is on holiday, a team member can deal with the request on their behalf. This 'on behalf of' will be recorded in the transaction log.

You only need to reassign a request to another member of the team if you want to change the 'Responsible Underwriter', e.g. another person's name appears on the security pages. You don't need to request a Broker to withdraw a request and re-send it to someone else!

For more information on how to reassign, please refer to the LMS via link in the PPL Next Gen platform or visit our website.



How do I get trained on Next Gen?

PPL has developed core training videos for brokers (15 minutes) and carriers (6 minutes), which can be accessed via our new learning management system (LMS). The LMS can be accessed directly from the Next Gen platform using the PPL Learning link in the menu on the left-hand side of the main screen.

As part of the latest 2.1 release, we have added a user guide on amending facilities on the LMS.



Why does PPL not have links in its emails?

PPL, in consultation with the market technical and security community, took the decision with PPL Next Gen to remove links in emails due to the potential security risk. Links in emails are the most common way hackers phish (phishing is a type of cyber-attack where a legitimate email

with an attachment or link is copied and modified to contain malicious content). You will have noticed that your bank's emails no longer contain such links.

Therefore, when you receive an email notification from PPL Next Gen, you will need to go to the platform via your browser rather than directly from the email.



How does PPL communicate with you?

Whilst PPL will continue to communicate via a designated Point of Contact at each firm, we have received multiple requests to provide information direct to market users. Until we have completed the cutover, we plan to communicate directly each month via this newsletter. However, if you can't wait for the next edition, you can always visit our website or follow us on LinkedIn.

If you would like to unsubscribe from future newsletter emails, please reply to this email with UNSUBSCRIBE in the subject line.