

## Summary

PPL (Placing Platform Limited) is pleased to announce that it has successfully deployed its latest release which focuses on functional enhancements to continually improve the user experience.

This release contains 10 changes across the following functional areas of the platform: -

General	Brokers	Underwriters
Management Information (MI)	Documents	Firm Order Response
	Endorsements	Endorsements
	Facilities	Reassign
	Firm Order Submission	
	Platform Navigation	

We have produced a user guide to support the release of 2.3.0, which is available in the Learning Management System. The LMS is accessible in two clicks from the main menu in the platform. Click [here](#) to log in to Next Gen.

In addition to our scheduled changes, PPL have included a number of performance improvements (in particular around the 'assign roles' and 'withdrawal of firm order request' functions) and defect fixes, which were raised by market users. These users will receive confirmation that their defect has been resolved via an email from the PPL Business Service Desk ([support@pplnextgen.com](mailto:support@pplnextgen.com)).

The first planned release of 2024 will be in February. A full roadmap for H1 2024 will be published once it has been agreed with the PPL User & Operations sub-committee.

## Key Updates - General

### Management Information

- **The carrier first response and date are now included in the Firm Order and Endorsement Details Extracts.** Users can now identify the first response status and date from a given carrier either on a firm order or an endorsement.

## Key Updates - Brokers

### Documents

- **There is the ability to generate a single MRC document, followed by all section-level documents, security details, settlement details and sub-panel documents for each section.** This will support scenarios where a single MRC document needs to be generated for a variety of complex scenarios using sections, e.g. multiple coverages, and EEA/Non-EEA risks.
- **All subjectivities that are deleted or removed pre-bind or proposed, are excluded from the generated security details.**

### Endorsements

- **PPL Next Gen has introduced an easier way to endorse risks written on the old platform.** If you need to process an endorsement against a risk that was not placed on Next Gen or if you need to create a BoR, the process to do so has been greatly simplified. This is achieved by marking a contract as backloaded. A separate guide has been produced and is available in the LMS.

## Facilities

- When you add a Facility Market to a panel, it allows you to select the default contact. This changes the Responsible Underwriter. The list of underwriters has been restricted to show only valid Underwriters in the original Responsible Underwriter's team.
- It is now highlighted on the underwriter tab when a declaration on a Master Facility cannot be included in a submission. When changes are made to a Carrier's set-up, users will immediately be aware of any issues so they can either amend the Declaration / Master Facility or raise the issue with the Carrier as appropriate.
- The email templates relating to declarations have been updated to make them clearer. For example:

**Subject:** Declaration (Company name of the sender, contract description, Contract UMR, type - action)

*This participation is associated with the Master facility MF Contract UMR - MF Contract description - Master facility section description.*

## Firm Order Submission

- Improved error messages on the Submission Pack screens so users can quickly identify and resolve problems. All issues identified when creating or sending a submission pack will be listed, identifying what and where the problem is.

## **Key Updates - Carriers**

### Firm order response

- Ability to see the signed line split per stamp when multiple stamps are used in a single line. This can now be reviewed on the underwriter response screen.

### Reassignment

- There is the ability for underwriters to re-assign requests for subsequent processing when they have been signed and closed. This will allow Underwriters to re-assign broker requests when they have been signed and closed. Furthermore this will allow for subsequent processing (corrections, endorsements etc) to be completed by the newly assigned Underwriter.

### Endorsement Submissions

- Underwriters can now respond to individual endorsements requests, rather than having to respond to all of them at the same time. This means endorsements are processed in a timely manner and back-office processes are not blocked.

## **Contact us**

If you have any questions or queries about this release, or if you would like to find out more about PPL Next Gen, please contact [pplenquiries@placingplatformlimited.com](mailto:pplenquiries@placingplatformlimited.com) or your dedicated PPL Relationship Manager.